

May 4, 2018

Our records indicate that you have a Dell B2375dnf multifunction printer. If you have a printer other than this, please ignore this email. A recent Microsoft Windows update has caused additional issues with the Dell B2375dnf multifunction printer that will result in delays between print jobs. If your entity is currently not experiencing any printing delays, there is no assurance that your current configuration won't be affected in the near future. Dell and UAN have developed and tested a solution to stop printing delays with the Dell 2375dn printer. The first step in implementing the solution is UAN needs to clarify by what method the printer is connected to the UAN computer, and by what method the UAN computer is connected to the Internet. UAN will gather this information through a 5-question survey, please click on the following link to enter this information: <https://www.surveymonkey.com/r/V98TC9N>. For your convenience we have attached a picture of two cables that will assist you in the survey.

Please Note: The survey will not open with Internet Explorer browser. UAN suggest that you use Chrome or Edge browser.

After completing the survey, UAN will mail your entity the proper accessories (cable and/or adaptor) and detailed instructions. If you have any questions, please contact UAN Support at UAN_Support@OhioAuditor.gov or at 1-800-833-8261.

